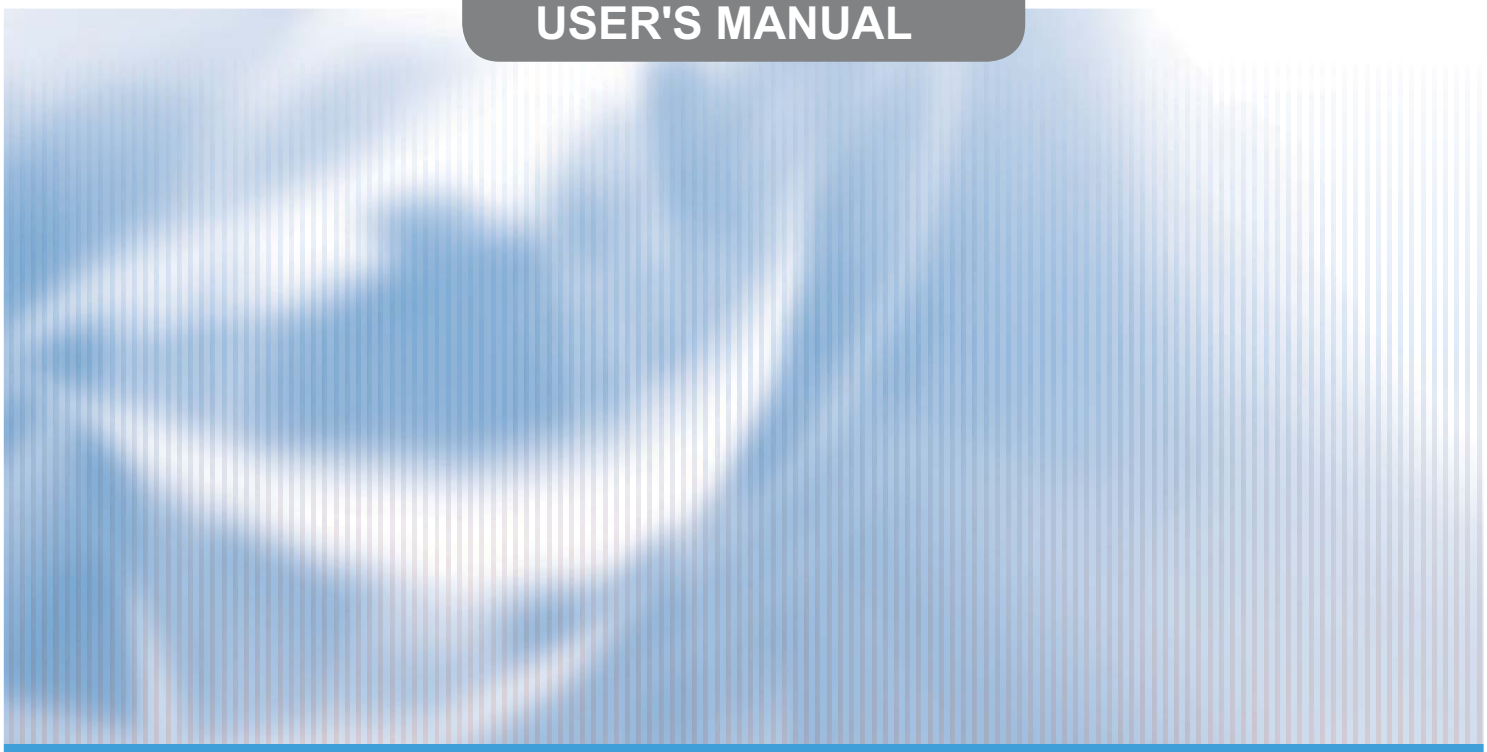
USER'S MANUAL



ELEMENT 2 SERIES outdoor

ASH-09AIE2, ASH-12AIE2
ASH-18AIE2, ASH-24AIE2

sinclair
AIR CONDITIONING

“Original instructions”

Precautions

WARNING

Operation and Maintenance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not spray water on indoor unit. It may cause electric shock or malfunction.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Precautions

⚠ WARNING

- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There's abnormal sound during operation.
  - Circuit break trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

Precautions

⚠ WARNING

Attachment

- Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

Precautions

WARNING

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

Precautions

⚠ WARNING

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.

Working temperature range

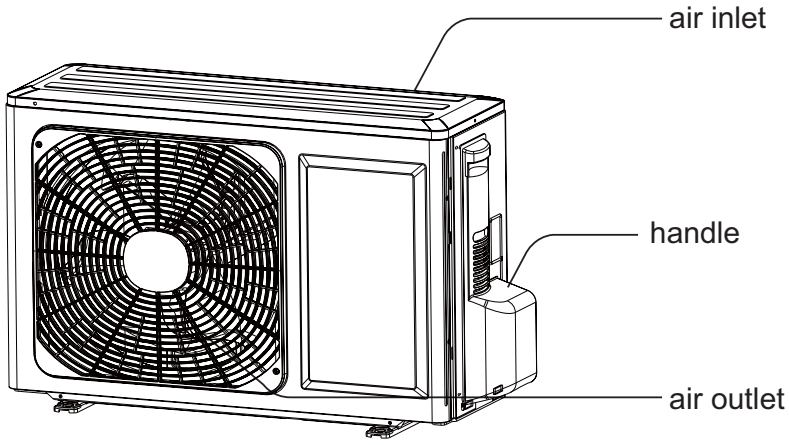
	Indoor side DB/WB(℃)	Outdoor side DB/WB(℃)
Maximum cooling	32/23	43/-
Maximum heating	27/-	24/18

NOTICE:

● The operating temperature range (outdoor temperature) for cooling is -15℃~43℃;
The operating temperature range (outdoor temperature) for heating is -20°C~24°C

Parts Name

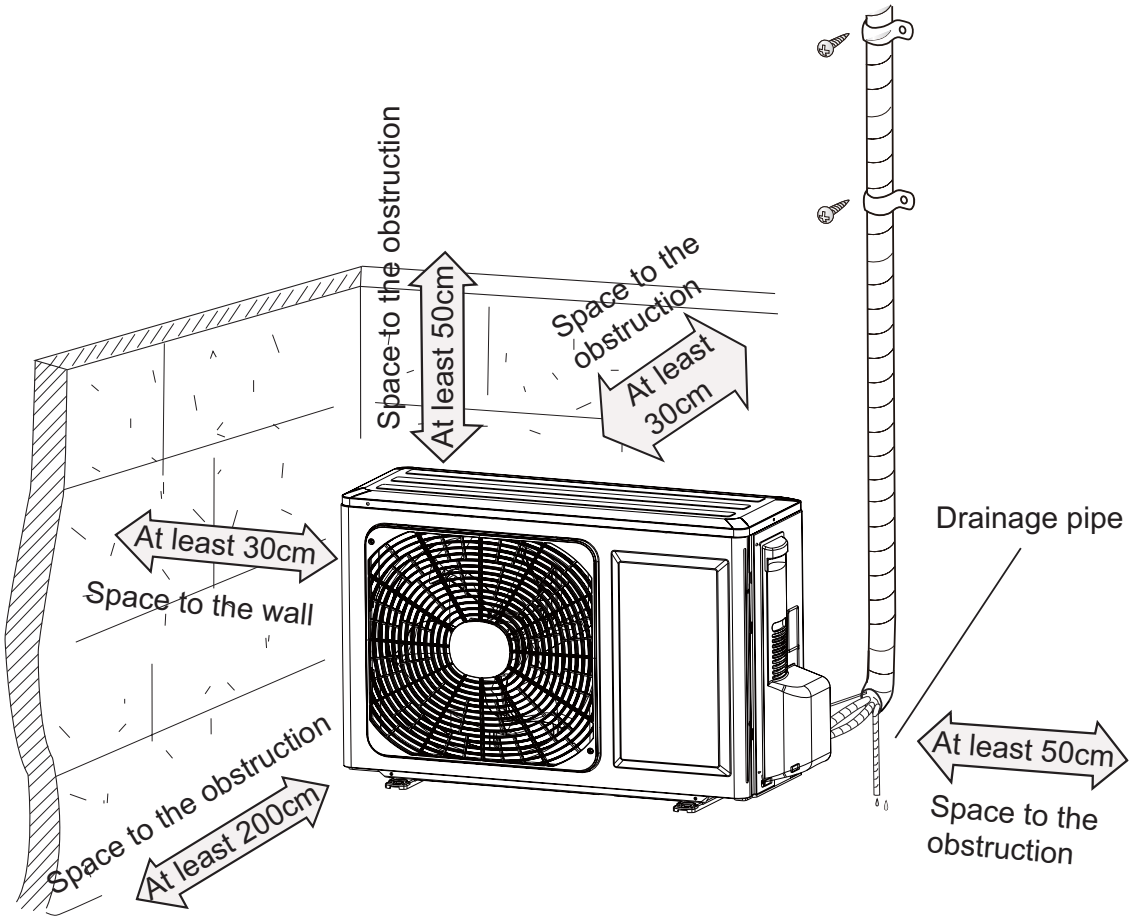
Outdoor Unit



NOTICE:

Actual product may be different from above graphics, please refer to actual products.

Installation dimension diagram



Tools for installation

1 Level meter	2 Screw driver	3 Impact drill
4 Drill head	5 Pipe expander	6 Torque wrench
7 Open-end wrench	8 Pipe cutter	9 Leakage detector
10 Vacuum pump	11 Pressure meter	12 Universal meter
13 Inner hexagon spanner		14 Measuring tape

Note:

- Please contact the local agent for installation.
- Don't use unqualified power cord.

Selection of installation location

Basic requirement

Installing the unit in the following places maycause malfunction. If it is unavoidable, please consult the localdealer:

1.The place with strong heat sources, vapors, flammableor explosive gas, or volatile objects spread in the air.
2.The place with high-frequency devices (such as welding machine, medical equipment).
3. The place near coast area.
4. The place with oil or fumes in the air.
5. The place with sulfureted gas.
6. Other places with special circumstances.
7. The appliance shall not be installed in the laundry.

Outdoor unit

1. Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
2. The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
3. The location should be able to withstand the weight of outdoor unit.
4. Make sure that the installation follows the requirement of installation dimension diagram.
5. Select a location which is out of reach for children and far away from animals or plants.If it is unavoidable, please add the fence for safety purpose.

Requirements for electric connection

Safety precaution

1. Must follow the electric safety regulations when installing the unit.
2. According to the local safety regulations, use qualified power supply circuit and circuit break.
3. Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
4. Properly connect the live wire, neutral wire and grounding wire of power socket.
5. Be sure to cut off the power supply before proceeding any work related to electricity and safety.
6. Do not put through the power before finishing installation.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
9. The appliance shall be installed in accordance with national wiring regulations.
10. Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.

Grounding requirement

1. The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
2. The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
3. The grounding resistance should comply with national electric safety regulations.
4. The appliance must be positioned so that the plug is accessible.
5. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
6. Including an circuit break with suitable capacity, please note the following table. Circuit break should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Air-conditioner	Circuit break capacity
09、12、18、24K	16A

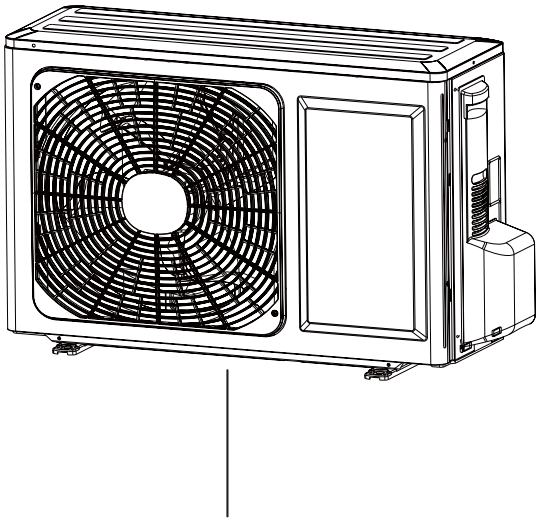
Installation of outdoor unit

Step one: fix the support of outdoor unit (select it according to the actual installation situation)

1. Select installation location according to the house structure.
2. Fix the support of outdoor unit on the selected location with expansion screws.

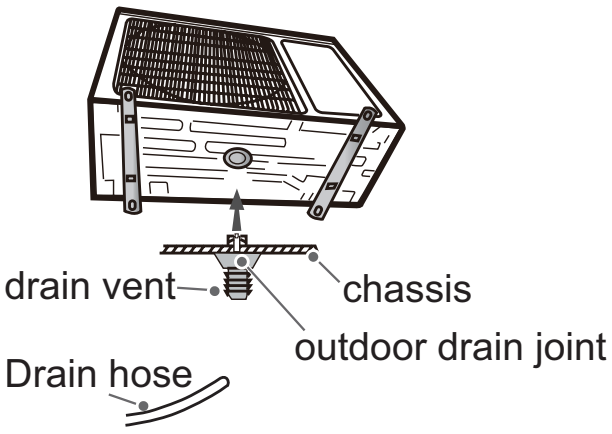
Note:

- Take sufficient protective measures when installing the outdoor unit.
- Make sure the support can withstand at least four times of the unit weight.
- The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.
- For the unit with cooling capacity of 2300W ~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W ~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W ~16000W, 10 expansion screws are needed.



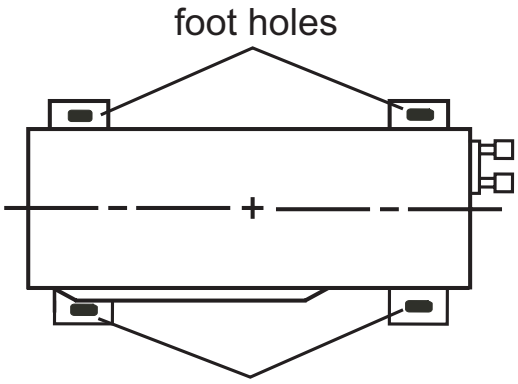
Step two: install drain joint (Only for cooling and heating unit)

1. Connect the outdoor drain joint into the hole on the chassis, as shown in the picture below.
2. Connect the drain hose into the drain vent.



Step three: fix outdoor unit

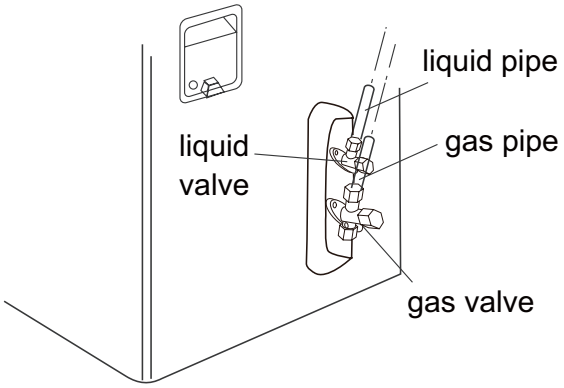
1. Place the outdoor unit on the support.
2. Fix the foot holes of outdoor unit with bolts.



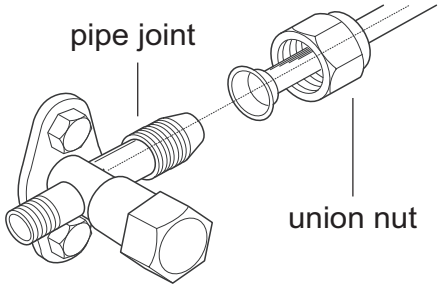
Installation of outdoor unit

Step four: connect indoor and outdoor pipes

1. Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.



2. Pretightening the union nut with hand.

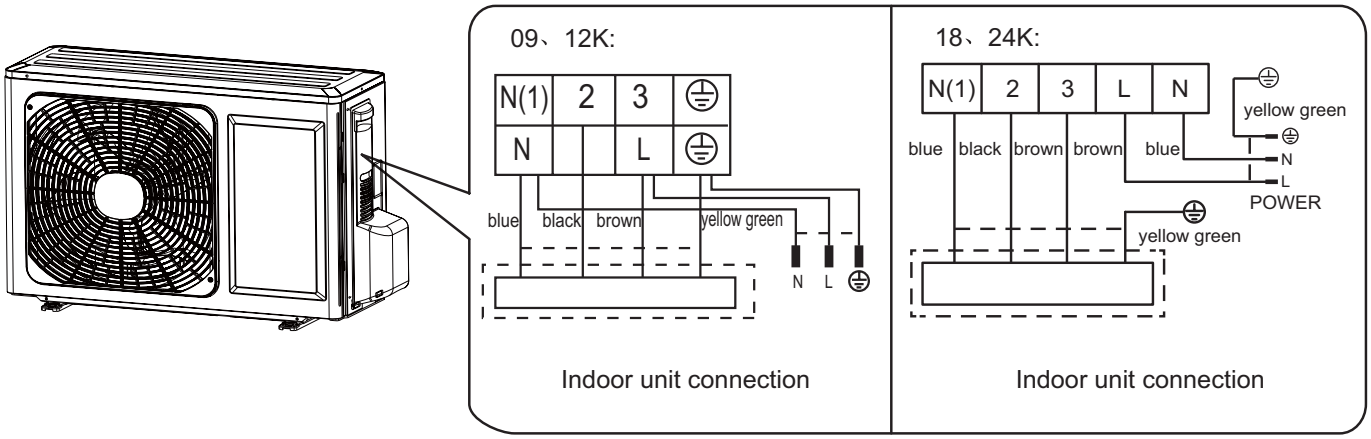


3. Tighten the union nut with torque wrench by referring to the sheet below.

Hex nut diameter	Tightening torque (N·m)
Φ 6	15~20
Φ 9.52	30~40
Φ 12	45~55
Φ 16	60~65
Φ 19	70~75

Step five: connect outdoor electric wire

1. Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.



Installation of outdoor unit

2. Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

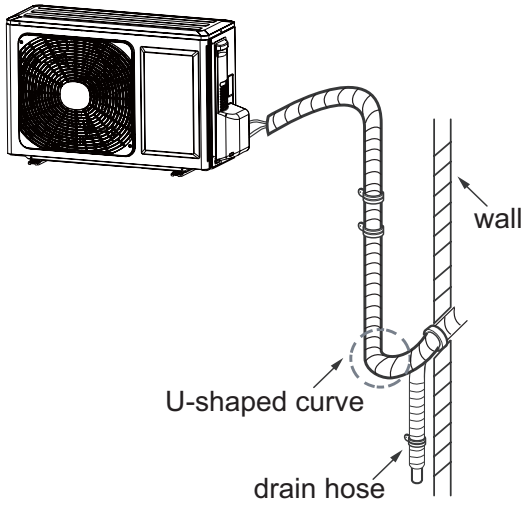
Note:

- After tighten the screw, pull the power cord slightly to check if it is firm.
- Never cut the power connection wire to prolong or shorten the distance.

Step six: neaten the pipes

1. The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.

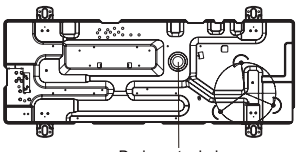
2. If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.



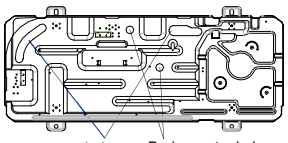
Outdoor Condensate Drainage

During heating operation, the condensate and defrosting water should be drained out reliably through the drain hose. Install the outdoor drain connector in a Φ25 hole on the base plate and attach the drain hose to the connector so that the waste water formed in the outdoor unit can be drained out. The hole diameter 25 must be plugged. Whether to plug other holes will be determined by the dealers to actual conditions.

09、12K UNIT:



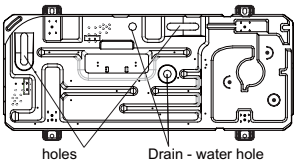
18K UNIT:



The 18K KG、24K KG UNIT drainage hole consists of two Φ25 and two kidney holes (see the fig.1). The drain plug consists of one Φ25 and two kidney plugs.

(The figures in this manual may be different with the material objects, please refer to the material objects for reference)

24K UNIT:



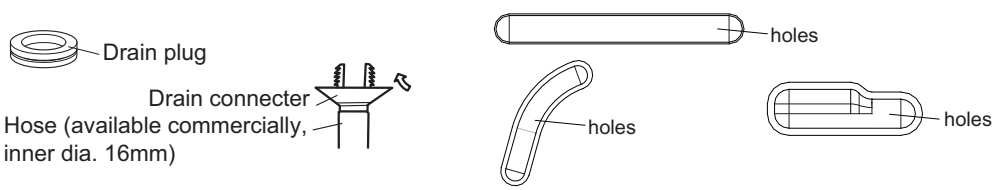
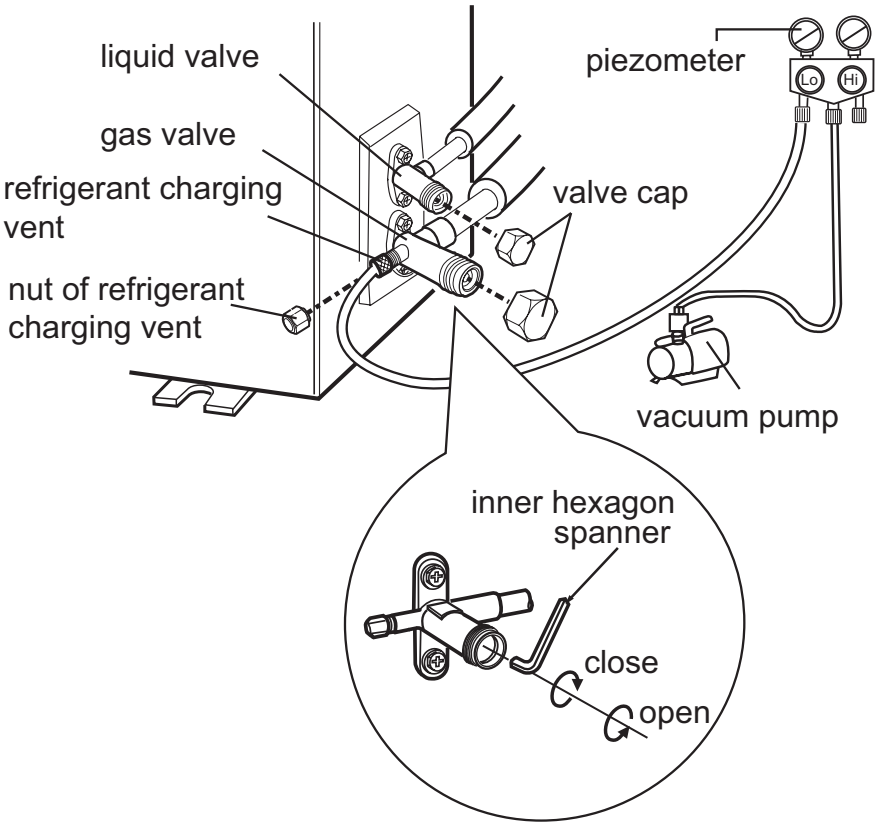


Fig.1

Vacuum pumping

Use vacuum pump

1. Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
2. Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
3. Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
4. Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.
5. Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
6. Tighten the screw caps of valves and refrigerant charging vent.
7. Reinstall the handle.



Leakage detection

1. With leakage detector:
   Check if there is leakage with leakage detector.
2. With soap water:
   If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

Check after installation

● Check according to the following requirement after finishing installation.

Items to be checked	Possible malfunction
Has the unit been installed firmly?	The unit may drop, shake or emit noise.
Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
Is water drained well?	It may cause condensation and water dripping.
Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damaging the parts.
Is electric wiring and pipeline installed correctly?	It may cause malfunction or damaging the parts.
Is the unit grounded securely?	It may cause electric leakage.
Does the power cord follow the specification?	It may cause malfunction or damaging the parts.
Is there any obstruction in the air inlet and outlet?	It may cause insufficient cooling (heating) capacity.
The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.

Test operation

1. Preparation of test operation

- The client approves the air conditioner.
- Specify the important notes for air conditioner to the client.

2. Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than 16℃ , the air conditioner can't start cooling.

Configuration of connection pipe

1. Standard length of connection pipe
   - 5m, 7.5m, 8m.
2. Min. length of connection pipe is 3m.
3. Max. length of connection pipe and max. high difference.

Cooling capacity	Max length of connection pipe	Max height difference
5000Btu/h (1465W)	15	5
7000Btu/h (2051W)	15	5
9000Btu/h (2637W)	15	5
12000Btu/h (3516W)	20	10
18000Btu/h (5274W)	25	10

Cooling capacity	Max length of connection pipe	Max height difference
24000Btu/h (7032W)	25	10
28000Btu/h (8204W)	30	10
36000Btu/h (10548W)	30	20
42000Btu/h (12306W)	30	20
48000Btu/h (14064W)	30	20

4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe
   - After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
   - The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):

     Additional refrigerant charging amount = prolonged length of liquid pipe × additional refrigerant charging amount per meter
   - Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.

Configuration of connection pipe

Additional refrigerant charging amount for R410A and R134a

Diameter of connection pipe		Outdoor unit throttle	
Liquid pipe(mm)	Gas pipe(mm)	Cooling only(g/m)	Cooling and heating(g/m)
Φ6	Φ9.52 or Φ12	15	20
Φ6 or Φ9.52	Φ16 or Φ19	15	50
Φ12	Φ19 or Φ22.2	30	120
Φ16	Φ25.4 or Φ31.8	60	120
Φ19	_	250	250
Φ22.2	_	350	350

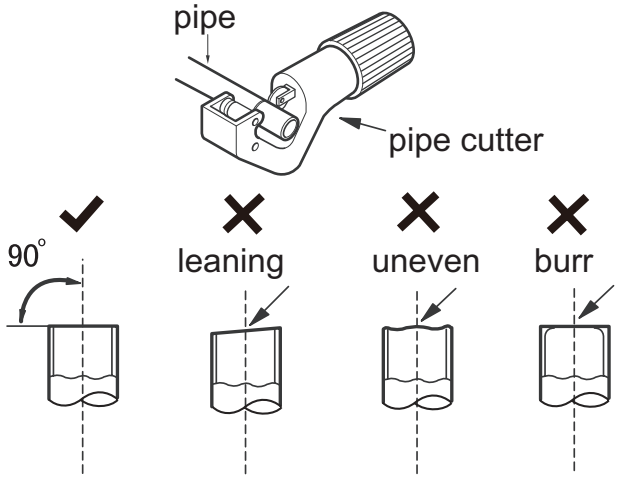
Pipe expanding method

Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

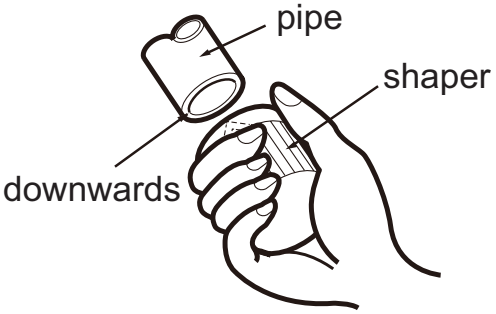
A: Cut the pipe

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



B: Remove the burrs

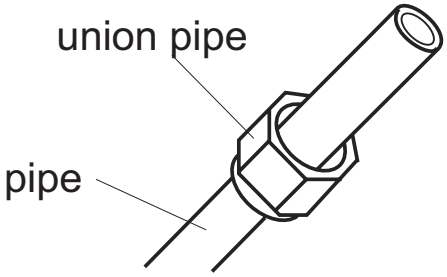
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



C: Put on suitable insulating pipe

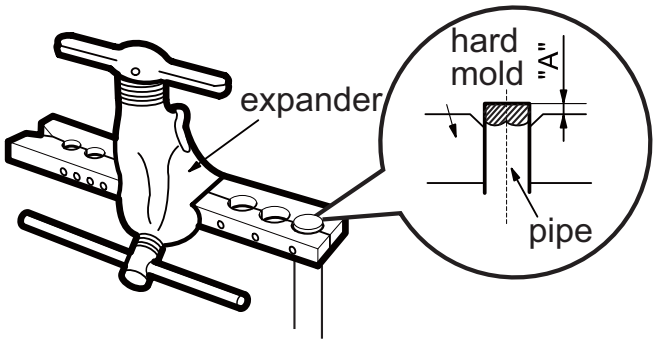
D: Put on the union nut

- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



E: Expand the port

- Expand the port with expander.



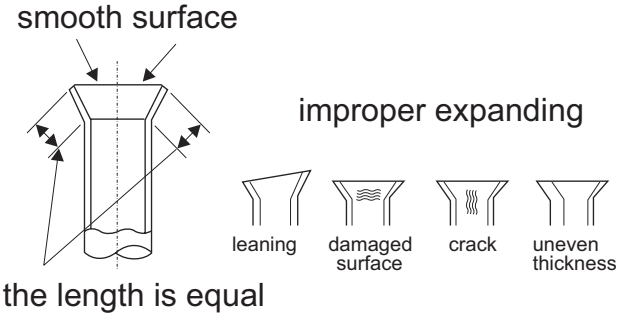
Note:

- "A" is different according to the diameter, please refer to the sheet below:

Outer diameter (mm)	A(mm)	
	Max	Min
Φ6 - 6.35(1/4")	1.3	0.7
Φ9.52(3/8")	1.6	1.0
Φ12-12.7(1/2")	1.8	1.0
Φ15.8-16(5/8")	2.4	2.2

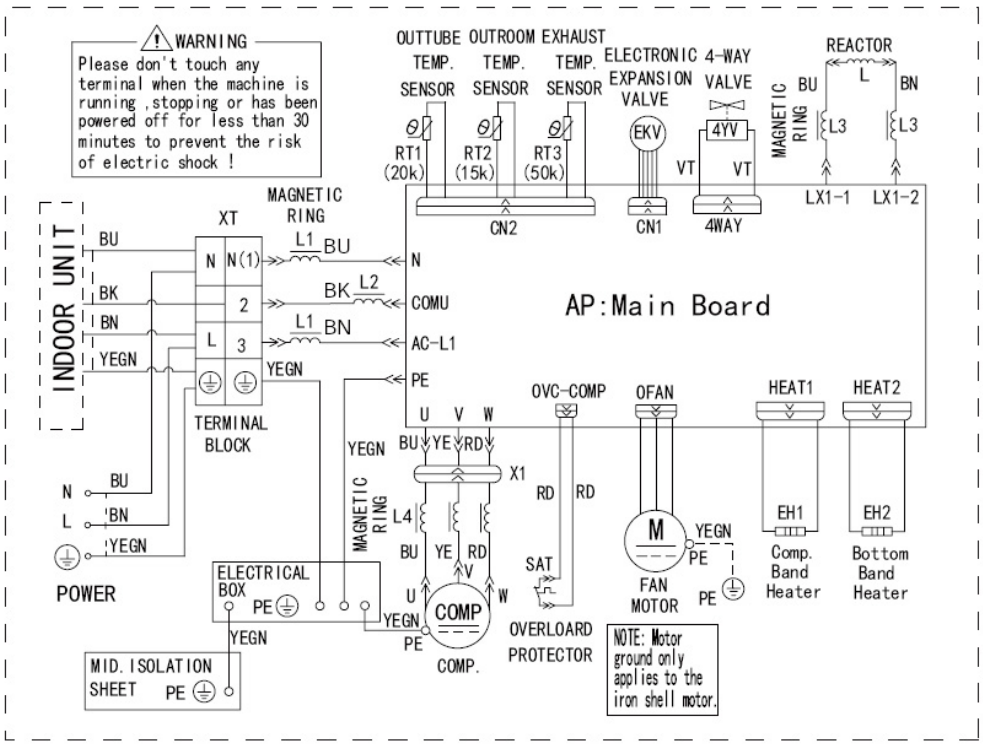
F: Inspection

- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.

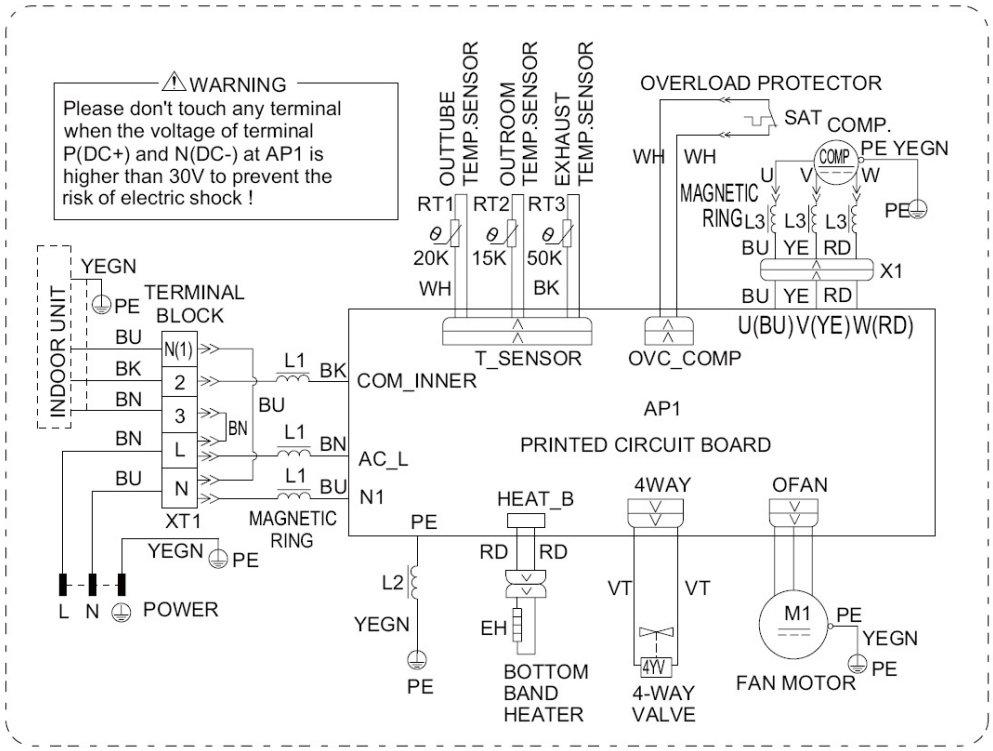


ELECTRIC SCHEMATIC DIAGRAM

ASH-09AIE2 outdoor / ASH-12AIE2 outdoor



ASH-18AIE2 outdoor / ASH-24AIE2 outdoor



RATING LABEL

sinclair® AIR CONDITIONER OUTDOOR UNIT

Model	ASH-09AIE2		
Rated Voltage	220-240V~	Cooling Capacity	2600W
Rated Frequency	50Hz	Heating Capacity	2800W
Climate Type	T1	Cooling Power Input	870W
Weight	28kg	Heating Power Input	900W
Isolation	I		
Refrigerant	R410A	Cooling Rated Input	1420W
Refri. Charge	0.70kg	Heating Rated Input	1550W
Sound Pressure Level			51dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date		Moisture Protection	IP24

Contains fluorinated greenhouse gases covered by the Kyoto Protocol

CE TÜV ISO9001

Sinclair Corporation Ltd, 1-4 Argyll St., London, UK

sinclair® AIR CONDITIONER OUTDOOR UNIT

Model	ASH-12AIE2		
Rated Voltage	220-240V~	Cooling Capacity	3500W
Rated Frequency	50Hz	Heating Capacity	3800W
Climate Type	T1	Cooling Power Input	1150W
Weight	29kg	Heating Power Input	1100W
Isolation	I		
Refrigerant	R410A	Cooling Rated Input	1550W
Refri. Charge	0.85kg	Heating Rated Input	1650W
Sound Pressure Level			53dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date		Moisture Protection	IP24

Contains fluorinated greenhouse gases covered by the Kyoto Protocol

CE TÜV ISO9001

Sinclair Corporation Ltd, 1-4 Argyll St., London, UK

sinclair® AIR CONDITIONER OUTDOOR UNIT

Model	ASH-18AIE2		
Rated Voltage	220-240V~	Cooling Capacity	5275W
Rated Frequency	50Hz	Heating Capacity	5570W
Climate Type	T1	Cooling Power Input	1675W
Weight	46kg	Heating Power Input	1750W
Isolation	I		
Refrigerant	R410A	Cooling Rated Input	2650W
Refri. Charge	1.30kg	Heating Rated Input	2650W
Sound Pressure Level			55dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date		Moisture Protection	IP24

Contains fluorinated greenhouse gases covered by the Kyoto Protocol

CE TÜV ISO9001

Sinclair Corporation Ltd, 1-4 Argyll St., London, UK

sinclair® AIR CONDITIONER OUTDOOR UNIT

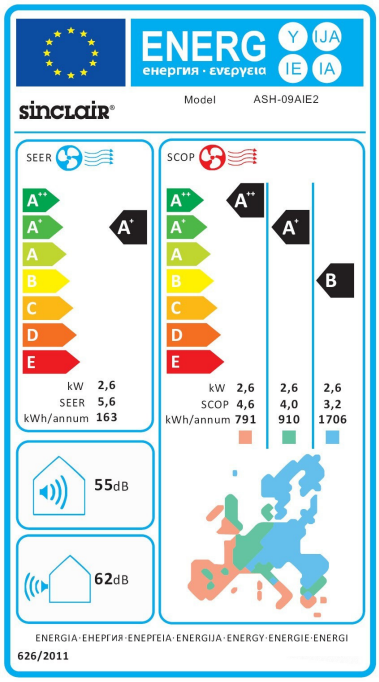
Model	ASH-24AIE2		
Rated Voltage	220-240V~	Cooling Capacity	6450W
Rated Frequency	50Hz	Heating Capacity	7000W
Climate Type	T1	Cooling Power Input	2180W
Weight	55.5kg	Heating Power Input	2220W
Isolation	I		
Refrigerant	R410A	Cooling Rated Input	2650W
Refri. Charge	1.80kg	Heating Rated Input	2800W
Sound Pressure Level			58dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date		Moisture Protection	IP24

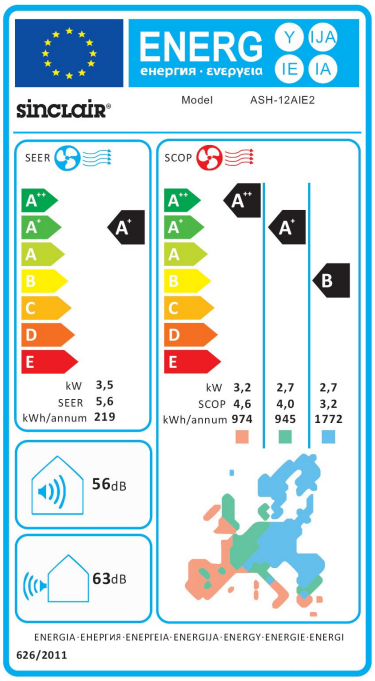
Contains fluorinated greenhouse gases covered by the Kyoto Protocol

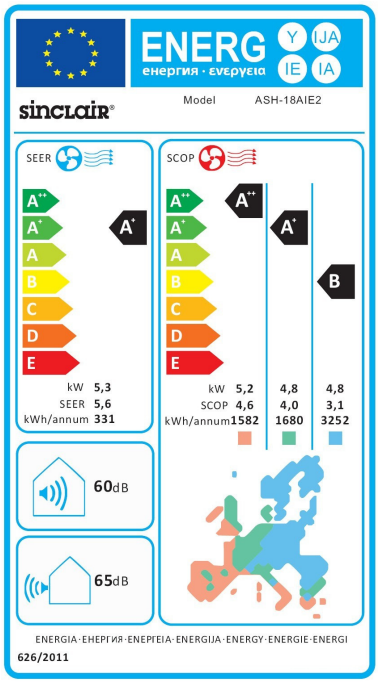
CE TÜV ISO9001

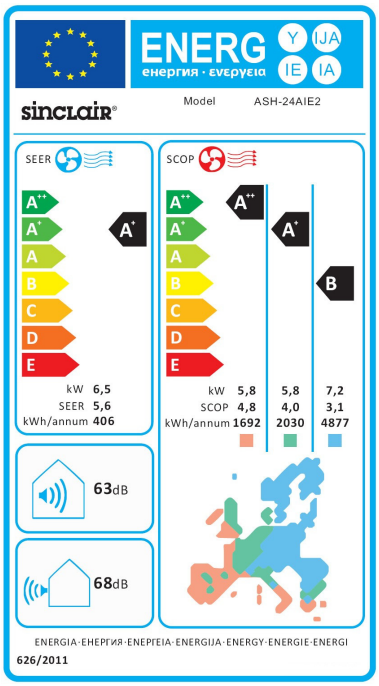
Sinclair Corporation Ltd, 1-4 Argyll St., London, UK

ENERGY LABEL









NOTE CONCERNING PROTECTION OF ENVIRONMENT

This product must not be disposed of via normal household waste after its service life, but must be taken to a collection station for the recycling of electrical and electronic devices. The symbol on the product, the operating instructions or the packaging indicate such disposal procedures. The materials are recyclable in accordance with their respective symbols. By means of re-use, material recycling or any other form of recycling old appliances you are making an important contribution to the protection of our environment. Please ask your local council where your nearest disposal station is located.

INFORMATION CONCERNING USED REFRIGERANT MEDIUM

This unit is containing fluorinated gases included in the Kyoto protocol. The maintanance and the liquidation must be carried out by qualified personel.
Type of refrigerant: R410A
The composition of the cooling medium R410A: (50% HFC-32, 50% HFC-125)
The quantity of the refrigerant: please see the unit label.
The value GWP: 2088
GWP = Global Warming Potential

In case of quality problem or other please contact your local supplier or authorized service center.
Emergency number: 112

PRODUCER

Producer: SINCLAIR CORPORATION Ltd., 1-4 Argyll St., London W1F 7LD, UK, www.sinclair-eu.com
This product was manufactured in China (Made in China).

REPRESENTATIVE, TECHNICAL SUPPORT

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